

Scholar Athletics “Job Well Done” Client Inquiry Form

Thank you for for your inquiry. Complete the form below and submit to us to hire the Scholar Athletics Work Crew! This form helps us tailor your garage cleaning service to your needs while supporting our scholar-athletes’ development. Please complete all sections, using checkboxes where provided, to ensure a smooth and successful service. For questions, contact us at dnix@scholarathletics.net or 704-425-0648.

1. Client Information

- **Full Name:** _____
- **Phone Number:** _____
- **Email Address:** _____
- **Address of Work to Be Done:**
 - Street: _____
 - City: _____
 - State: NC Zip: _____

2. Service Details

- **Preferred Shift** (check one):
 - ☐ Morning Shift (arrives by 6:00 AM; ensure access by 5:45 AM)
 - ☐ Afternoon Shift (arrives between 12:00 PM and 1:00 PM; ensure access by 12:00 PM)
- **Date of Service:** _____

3. Garage Transformation Preferences

Check all that apply and provide specific instructions:

- Shelves along walls
- Items stacked in specific areas (specify): _____
- Other organization preferences (describe):
- **What does a Job Well Done look like for you?** (e.g., thoroughly cleaned and organized, able to park 2 cars in garage, increased functionality, etc.):

- **If the Work Crew is able to provide a Job Well Done, would you be willing to refer?** Naturally, they'll make up their own mind.

- Yes, I am willing to provide referrals (please provide names and contact information below, if available we will follow up with you first):

Name(s): _____ Contact(s): _____

Name(s): _____ Contact(s): _____

- No, I prefer not to provide referrals at this time.

4. Item Handling Preferences

Circle option(s) for how items in your garage should be handled (per Work Crew Terms and Conditions):

- **Keep Items:** Retain all items, organized as requested above.
- **Discard Items:** Authorize disposal of items; Work Crew may sell items and retain 100% of proceeds.
- **Sell and Split Proceeds:** Authorize sale of marketable items, with 50/50 net proceeds split after 30 days (you will receive a sales report). Unsold items after 30 days may be discarded or kept by Scholar Athletics.

5. Photo Upload

A current photo of your garage is required to help the Work Crew plan logistics and assess scope.

- I have uploaded a photo via the booking portal at www.scholarathletics.net/workethic.
- I will email a photo to dnix@scholarathletics.net.
- I need assistance with photo submission (contact us).

6. Entry and Exit Details

Provide instructions for accessing your property (check all that apply and specify):

- Gate code: _____
- Parking instructions: _____
- Doorbell/knock preference: _____

- Other access details (e.g., side entrance, key location):

7. Special Requests and Potential Hazards

Check any applicable special requests or hazards and provide details:

- Items to avoid (e.g., “do not touch antique vase”):

- Specific instructions (e.g., “keep sports equipment on left wall”):

- Potential hazards (e.g., “exposed nails in garage floor,” “no pets on-site”):

- Other notes for the Work Crew:

8. Additional Services (Optional)

Check any services you’d like to request and provide details:

- **Yard Cutting and Edging:**
 - \$50 for lots under 0.5 acres
 - \$100 for lots up to 1 acre
 - Lot size (if known): _____
 - Additional landscaping needs: _____
- **Assembly:**
 - Rate: \$75/hour per worker (minimum 1 hour).
 - Items to assemble and place (e.g., table and chairs):

 - Estimated time or specific instructions: _____
- **Trash Removal and Dumping:**
 - Rate: \$100 base fee (covers transport and logistics) + \$25 per cubic yard.
 - Estimated volume of trash (if known): _____

- Note: The Work Crew will arrange and fill on-site trash cans at no extra cost unless off-site removal is requested.

9. Scope and Fees

- The standard garage cleaning service is \$699, covering most jobs completed within 4–6 hours.
- If the job exceeds the standard scope (e.g., excessive clutter, oversized items, or hazardous materials), the crew lead will contact you before work begins to discuss additional fees, which must be approved in advance.
- Total Estimated Fees (including additional services):
\$ _____

10. Payment Options

Scholar Athletics accepts payments via Cash App or PayPal only. Payments for services (\$699 standard fee, plus any additional service fees) and optional tips are due at booking or upon completion of the service. Payment links are provided at www.scholarathletics.net/workethic. Contact us at dnix@scholarathletics.net or 704-425-0648 for any questions.

- **Cash App:** Send payments to [https://cash.app/\\$ScholarAthletics](https://cash.app/$ScholarAthletics). Include your name and booking reference number in the payment note.
- **PayPal:** Send payments to [PayPal: pay@scholarathletics.net] (please confirm the correct PayPal handle at booking). Include your name and booking reference number.
- Payment Method Selected (check one):
 - Cash App
 - PayPal
- Booking Reference Number (if provided): _____
- Tips: Tips are encouraged and greatly appreciated for a job well done, supporting our scholar-athletes' development, and are divided evenly among Work Crew members via Cash App or PayPal with "Tip" noted.

11. Refund Policy

- **No Refunds for Last-Minute Cancellations:** No refunds will be issued for cancellations made within 7 days of the scheduled service date, regardless of the reason, due to crew scheduling and preparation commitments.

- **Partial Refunds for Early Cancellations:**

- Cancellations made 8–14 days in advance are eligible for a 50% refund of the service fee (e.g., \$349.50 for the standard \$699 fee).
- Cancellations made more than 14 days in advance are eligible for a 75% refund of the service fee (e.g., \$524.25 for the standard \$699 fee).
- Refunds will be processed via the original payment method (Cash App or PayPal) within 5 business days of cancellation approval. No refunds are available once work has begun. Contact us at dnix@scholarathletics.net or 704-425-0648 for cancellation requests or inquiries.

12. Client Partnership

We value your partnership in developing our scholar-athletes. If you have specific attributes you'd like our team leaders to emphasize during the service (check all that apply or specify):

- Confidence
- Work Ethic
- Teamwork
- Leadership
- Other (specify): _____

13. Client Acknowledgment

I have read and agree to the Work Crew's Terms and Conditions (available at www.scholarathletics.net/workethic). I understand that Scholar Athletics is not liable for client-provided items, pre-existing garage conditions, or damages (e.g., drops, breaks, or scratches during moves and cleans) unless caused by gross negligence, and I am encouraged to remove valuable or fragile items before the Work Crew arrives. The Work Crew will not move vehicles. I confirm that the information provided is accurate and that payment will be made via Cash App or PayPal before work begins, unless otherwise agreed.

Client Signature: _____

Date: _____

Submission Instructions

- Complete and submit this form via www.scholarathletics.net/workethic or email to dnix@scholarathletics.net.
- Ensure the garage photo is uploaded or emailed with the form.
- For additional information or assistance, contact us at dnix@scholarathletics.net or 704-425-0648.

Thank you for supporting Scholar Athletics and our scholar-athletes' growth through hard work and community service!